Travel Task Group

Travel Ambassadors Meeting: 8th July 2026

In Attendance: Bernadette Spellman, Darren Ward, Annette Probets, Jonathan Butler, Klaudia Bogusz, David Crake

Apologies: Kenny Hendy, Christopher Charlton

AGENDA

1. We discussed positive and negative experiences from recent bus / train travel across Leeds. Some examples were: -

   'Drivers are friendly and helpful. On one occasion the bus driver stopped the bus and assisted a passenger who was having an attack and ended up calling an ambulance'

   'Two wheelchair users waiting for the bus and when it arrived only one was let on'

   'Friendly bus driver on the X99 service'

   'Group of teenagers throwing food and drink around the bus near Wetherby'

2. The Travel Ambassadors wish to continue with the meetings and continue to focus on Travel Ambassadors, Independent Travel Training and Technology. It was agreed that for Travel Training a good link / opportunity for joined up working would be to work with Beth MacDonald – Asking You / Advonet. The ambassadors also would like to partner up with another service to look at consolidating skills around using the internet for travel planning, ticket information etc...

3. We talked about the new bus shelters with the electronic timetables - many of these are now in use across Leeds but not in all areas. It was also noted that some of the timetables do not work as they should and this causes confusion and difficulties for people. Agreed to contact Erica Ward at West Yorkshire Combined Authority to get more information on this.

4. We talked about the upcoming Learning Disability week – especially the council chambers take over event where the Travel Ambassadors will represent

themselves, share their travel experiences and help answer any questions relating to travel around Leeds.

5. We also looked at the 'Leeds Safe Roads – Vision Zero' strategy / action plan. The ambassadors agreed that the document is very lengthy and hard to read. Agreed to contact Rosie Revell (Safe and Sustainable Travel Lead) to see if easy read information is available.

6. We also handed out to the ambassador's new orange bus wallets and travel assistance cards.

Next Meeting will be on a Friday in July again at Advonet. Date to be confirmed.